



# Healthcare Essentials

Whether your team works in pharma, eldercare, dentistry, health insurance, or hospitals, you can keep your staff up-to-date on skills and standards to ensure patient well-being and the success of your facility.



**With compliance regulations increasing for healthcare, ~56% of companies are focused on compliance and workplace safety training.**



## Compliance

**Keep your staff and patients safe with industry-specific compliance training.** Go1 offers regulatory training to help healthcare organizations stay compliant with laws and industry standards, including topics like data handling, violence in the workplace, and infection control. In addition, we offer region specific regulations like COSHH in the UK.



## Upskilling

**Invest in soft skills for a culture of exceptional patient or client care.** Go1 provides training in skills to ensure your employees are problem solving effectively, ready to tackle the hardest areas of healthcare, and the most effective communicators.

- **For hospitals workers:** Bedside manner, diversity training, cross-cultural communications, stress and crisis management
- **For front office admin:** Project management, customer service, appointment scheduling, Microsoft Office
- **For health insurance representatives:** Customer service and empathy, coverage options, navigating claims



## Cert Prep & CPD

**Continuing education and professional development keeps your staff's skills at their best.** Healthcare workers can maintain status with CEU & CPD-approved courses from accrediting bodies around the globe:

- American Medical Compliance (AMC) courses are accredited by American Dental Association



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